

Deepak Deshpande

Facilitator



Deepak Deshpande

Vice President,
Tata Business Excellence Group



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As a TBExG Facilitator...

"I am a strong believer in adult learning principles (andragogy) which are impact oriented and backed up by experiential learning methodologies, and every session I facilitate gives me an opportunity to unlearn and enhance my own learnings and ignite the curiosity within."

Functional Expertise

Deepak is a Business Excellence professional with subject matter expertise in transformation and people management. He heads the customer experience function at TBExG and closely works with over 100 companies across different sectors. He brings 30+ years of experience in Business Excellence, Data Maturity, Digital Excellence, Innovation Excellence, Cyber Security Excellence and Social Excellence. In his role as Excellence Advisor (RM) he collaborates to create the organisational, strategic and transformative roadmaps and a detailed Business Excellence plan.

He facilitates transformation workshops, Business Excellence, Social Excellence Improvement workshops and HR process workshops. He is actively involved with CII and is on the committee of Leadership and HR. He is also a facilitator for CII-HR Excellence and a senior leader for their HR Excellence and Customer Obsession Assessments as senior Assessor. He was part of the CII HR Excellence team which worked on refreshing the Model.

Deepak is a qualified 'Independent Director' certified by IICA. He is a PCC certified coach by the International Coaching Federation and is a member of the International Association of Facilitators. He is also a certified MBTI, BELBIN and trainer for 'Achievement Orientation'. He is a TEDx speaker and on the panel of TAS.

In Company Programme

Indian Hotels, Tata Singapore Airlines, Tata Motors, Air Asia India, Voltas, Titan, Air India, Tata Elxsi and Tata Communications

Type of Programme Facilitated for Excellence Journey

Transformational Workshops	Business Excellence	Social Excellence
Leadership Excellence Accelerated Programme	<i>Assessor Programmes</i>	TAAP Senior Lead
Culture workshop - Knowing the Culture and Creating a Winning Culture	Experienced Assessor Programme	
	Subject Matter Expert Assessor Programme	
	Business Excellence Assessor Programme	
	<i>Champion Programmes</i>	
	Senior Leadership Awareness Sessions	
	Critical Systems Assessment Workshops	
	Business Excellence Champion Programme	
	Embracing Business Excellence	

Total Years of Experience

30+

Total TBExG Experience

12Years

Subject Matter Expertise

Transformation, BE, HR & Culture

Beyond Business

Experimentative Facilitation

Badminton, swimming, scuba diving, health & fitness, gym and spirituality. Member of Tata Pro Engage, associated with two NGOs. Coach/Mentor for IIT- Powai and IIM L students. Deepak is also a TEDx Speaker, has participated in podcasts, and has been a keynote speaker at premier MBA institutes.

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