

## About us

### Overview

Tata Business Excellence Group (TBExG) is the key driver of the business excellence movement at the Tata group. It is entrusted with the mandate to set standards of excellence and partner with group companies to help them achieve their business excellence and performance enhancement goals. Set up in 1996 as Tata Quality Management Services – a division of Tata Sons, it was renamed as Tata Business Excellence Group in 2015.

One of the key roles of the organisation is to run the Tata Business Excellence Model (TBEM) assessment process in group companies. Adapted from the renowned Malcolm Baldrige model, the TBEM assessment process helps assess the maturity level of group companies and helps them advance in their business excellence journey. In addition to TBEM assessments, TBExG offers diagnostic offerings, like Dip Checks and Deep Dives, to embed the business excellence agenda within the group companies.

Through its business excellence capability building programmes and customised workshops, TBExG builds capabilities for business excellence in Tata companies. The organisation also runs the Best Practices initiative – EDGE – which facilitates the exchange and implementation of good practices prevalent within the Tata group.

In addition to its core functions, TBExG supports the Tata Affirmative Action Programme (TAAP) Assessments and the Tata Education Excellence Programme (TEEP) which helps improve excellence in education.