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**MK Nagabhushan**  
**Assistant Vice President**  
**Tata Business Excellence Group**



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MK Nagabhushan (Nagu) is engaged in assisting and facilitating the progress of Tata companies in their business excellence journey. In his current role, he oversees the key Delivery functions of TBExG such as TBEM Capability Building, Assessments, Deep Dives and Best Practices. This is Nagu's second stint (2013 to present) in the organisation. In his earlier innings with the organisation during 2001-07, Nagu handled Account Management, Training and Consulting responsibilities.

Nagu has an experience of 35 years in his professional life, of which more than two thirds have been in the Tata group, in companies including TBExG, Trent, Trent Hypermarket and Tata Honeywell. He started his career as a Design Engineer Trainee and later became a Supply Chain Executive. During this journey, he has participated in numerous indigenisation projects that needed deployment of manufacturing engineering processes and principles of vendor development.

His first opportunity for becoming a TBEM Assessor in 1997 paved the way for developing interests in the holistic principles of management. Nagu began appreciating the value of a multi-stakeholder approach to managing organisations, and triggering progress through scientific improvement techniques and total employee involvement. Since then, he has conducted numerous assessments of enterprise processes and their effectiveness, thereby contributing to enhancing their maturity. He has also created, managed, and spread the use of improvement management systems and led the internal communication programs in the companies he worked for. His non-Tata exposure includes Philips India, Bells Controls and Kirloskar Engines.

Nagu holds a Bachelor's degree in Mechanical Engineering from the University of Mysore. He also has Value Engineering education provided by the Value Foundation Society (USA), and holds a Diploma in Exports Management through correspondence.

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